



## Offering high quality languages services,

RivInt supplies assistance in over 95 languages and dialects, with a continuous growing number of over 800 linguistic specialists contributing to better the community and clients.

### Interpretation Services

- Face-to-face interpretation
- Over-the-phone interpretation
- Telephone message relays
- Voice-over language services
- Consecutive interpretations
- Simultaneous interpretations
- American Sign Language (ASL) Interpretations

### Translation Services

- Marketing (flyers, multi-media ads, etc.)
- Medical documents
- Legal documents (marriage certificates, etc.)
- Financial documents
- Presentations
- Proposals, letters, surveys, exams, etc.

### Additional Language Services

If you have an unique language service request, let us know and we will assist you.



## RivInt Interpretation and Translation Services

Managed by the Elspeth Heyworth  
Centre for Women

**Services are available  
24 hours a day, 7 days a week**

2350 Finch Avenue West, Unit D  
Toronto, ON M9M 2C7

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**Email:** [rivint@ehcw.ca](mailto:rivint@ehcw.ca)

[www.rivint.ca](http://www.rivint.ca)



## RivInt Interpretation and Translation Services

*language.understood*



## An Award Winning Social Enterprise,

RivInt Interpretation and Translation Services (RivInt) has been providing outstanding language services since the year 2000.

RivInt has become the number one language service choice for many clients across the Greater Toronto Area including, but not limited to, the medical, social service and legal fields.

The dedication through accessibility, accuracy, and availability of service continues to prove RivInt's professionalism and commitment to its clients.

Managed by the Elspeth Heyworth Centre for Women, a charitable non-profit organization, RivInt is invested into positively supporting the community.

### Mission

Our mission is to deliver outstanding interpretation and translation services that are accurate, timely, affordable and create a shared understanding among people.

### Vision

A world where anyone is perfectly understood in any language.

## Quality Commitment

RivInt ensures the highest quality of language services are provided to all clients. Interpreters and translators all have proceeded with the following processes:

- Language interpreters and translators have met the requirement standards; and
- A strict screening process of interviews and references for each interpreter and translator has been conducted; and
- Non Disclosure Agreements (NDA) between interpreters/translators and RivInt are signed to uphold confidentiality.

RivInt follows and adheres to the National Standard Guide for Community Interpreting Services (NSGIS), to ensure services provided are of the highest quality.

Client's feedback is of great importance to RivInt. Each response of service directly contributes to changes and growth of RivInt's language services.

RivInt staff have the ability to customize language services for the needs of their clients, to service them better.

Additionally, language services are available 24 hours day, 7 days a week, 365 days a year.

## Interpreter Standards

Interpreters supplied by RivInt must meet set requirements before being added to the freelance interpreter roster:

- Accomplishment of interpretation skills assessment tools (CILISAT, ILSAT, or equivalent) and graduate of a community interpretation training program; and
- ASL interpreters have graduated from a post-secondary ASL-English Interpretation Program; and
- Completion of a Medical Terminology course is essential.

## Translator Standards

RivInt's freelance translators must meet specific requirements:

- Graduate of a post-secondary program with a degree in translation or equivalent field.
- Significant professional translation experience.
- Association of Translators and Interpreters of Ontario (ATIO) members are strongly preferred.

## Career Opportunities

Freelance interpreters and translators are the foundation of RivInt, and continuous recruitment is vital to RivInt's growth. If you meet the above standards, please contact us.